

# Pickup & Son Ltd.

## Quality Policy

**Pickup & Son Ltd.** is committed to providing its clients with an efficient and high quality estate maintenance, landscaping and cleaning service such that they will continue to regard the company as their service supplier of choice.

This objective is achieved through meeting the requirements of the Management System which in turn ensures compliance with the ISO 9001:2008 Standard, as well as any relevant statutory and regulatory requirements.

Continuous improvement of the business, both internally and client facing, is facilitated partly through measuring the levels of service delivered to clients and then acting upon these results to ensure any perceived shortcomings are rectified, as well as through the setting of quality objectives as and when opportunities for further improvements are identified.

Both this policy and the quality management system are communicated to all employed personnel and reviewed periodically by management in order that it may be enhanced wherever possible based on both internal key performance indicators and input from clients and other stakeholders.

Andrew Pickup  
Managing Director

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